**DonationPlace APPLICATION**

**Use Case Specification**

**Author:**

# Revision History

|  |  |  |  |
| --- | --- | --- | --- |
| **Date** | **Revision #** | **Created By** | **Revision Notes** |
| 4/15/2020 | 1 | Juel |  |
| 4/17/2020 | 2 | Javier |  |
| 4/25/2020 | 3 | Claire |  |
|  | 4 |  |  |

# UC.04.01 Leave Message

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| **Actor(s):** | Financial Manager, User Support |
| **Short Description:** | This use case begins when the Users and Government wants leave a message to the help desk to receive technical support |
| **Pre-conditions:** | The Actors should be logged into the system, should have a valid account |
| **Post-conditions:** | Administrator and User Support will receive messages and get back to the user and government agency in a timely manner. |
| **Frequency of Use:** | High |
| **Normal Course of Events:** | |
| 1. The use case begins when the user or government agencies open the leave message page. (JP: GUI) 2. The GUI displays the leave message page. (JP: GUI) 3. Click leave message to user support.(JP1:FV, DDV) 4. The System responds with a confirmation to leave message(yes or no) before sending.(JP:PF,ExH,SI-Isn) 5. System sends message to User Support’s email (JP:CA, DF-Out) 6. User support will give technical support to user or government agencies.(JP3:ET-In) | |
| **Alternative Course:** | |
| None | |
| **Exceptions:** | |
| E1. Cancel Leave Message, from Step 2:  1. User does not confirm the Leave Message and clicks No.  2. System closes the Leave Message screen. | |
| **<<Include>> Relationships:** | No |
| **<< Extend>> Relationships:** | No |
| **Assumptions:** |  |

# GUC.4.02 Contact Information

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| **Actor(s):** | Financial Manager, Distribution Manager |
| **Short Description:** | The users wants to see the contact information of the help desk to verify they are contacting the correct place |
| **Pre-conditions:** | The Actors should be logged into the system |
| **Post-conditions:** | The Actors should see the contact information of the help desk |
| **Frequency of Use:** | High |
| **Normal Course of Events:** | |
| 1. The use case begins when the Actor clicks on Contact information(JP1:ET:Ex, ExH)  2. Contact information for help desk should show on screen(JP2:DDD,CA, PF, ER )  3. Use case ends when actors close out Contact information (JP3:CN,) | |
| **Alternative Course:** | |
| None | |
| **Exceptions:** | |
| NA | |
| **<<Include>> Relationships:** | NA |
| **<< Extend>> Relationships:** | NA |
| **Business Rules:** | NA |
| **Assumptions:** | NA |

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# UC.5.01 Administrator Account Sign-In

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| **Actor(s):** | Administrator |
| **Short Description:** | Administrator wants to sign in to perform privileges |
| **Pre-conditions:** | Administrator needs to be signed into system |
| **Post-conditions:** | Administrator has access to perform privileges |
| **Frequency of Use:** | High |
| **Normal Course of Events:** | |
| 1. The use case begins when the Actor clicks on Administrator sign (JP1:ET-In,ET-Ex PF,)  2. System brings up empty username and password  3. Administrator signs in with username and password (JP2:FV,DDV,,CA,DDD,Ex-H)  4. Administrator is signed in and will be able to perform privileges given(JP3:PF)  5. Use case ends once Administrator signs out | |
| **Alternative Course:** | |
| None | |
| **Exceptions:** | |
| NA | |
| **<<Include>> Relationships:** | NA |
| **<< Extend>> Relationships:** | NA |
| **Business Rules:** | NA |
| **Assumptions:** | NA |

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